

Instructions for Clearing Cache on your Computer

Clearing Cache in Firefox

1. Open Firefox and click the Settings icon in the upper right corner.
2. Click the History icon.
3. Click Clear Recent History.
4. On the Clear All History window Time range to select “Everything” from the dropdown and click Clear NOW.
5. Right click the windows tool bar and click Start Task Manager.
6. Locate the Firefox browser on the Applications tab and select it, and then click the End Task button.
7. Open Firefox once again.

Clearing Cache in Chrome

1. Open the Chrome browser and click the settings icon in the upper right corner.
2. Click History.
3. Click the Clear browsing data button.
4. Be sure to check Browsing History, Download History, Cookies and other site and plugin data, Cached images and files, Autofill form data, Hosted app data, and Content Licenses.
5. Click the Clear browsing data button.
6. Right click on the windows toolbar, and click Start Task Manager.
7. Find the Chrome browser on the Applications tab, select it, and click End Task.
8. Restart Chrome.

Clearing Cache in Internet Explorer

1. Open Internet Explorer and Click the Tools menu.
2. Select Delete browsing history.
3. Check Temporary Internet files and website files, and Cookies and website data.
4. Click the Delete button.
5. Right click the windows toolbar and click Start Task Manager.
6. Locate Internet Explorer from the Applications tab, select it, and then click End Task.
7. Restart Internet Explorer.